

## IBM TIVOLI STORAGE MANAGER

**OPENINTEGRA** 

Sometimes even the best IT departments may need an extra hand. Openintegra's highly professional team is here to help.

We are one of the best TSM and TSM FastBack specialised companies around the globe. We are located in Sofia (Bulgaria) and Barcelona (Spain) but we can support and/or outsource your backup infrastructure even between the continents – and we have such customers – across three and four continents.

Each member of our TSM team is certified by IBM and has an extensive real-life experience with TSM projects. The team leader - Mr. Chavdar Cholev - is one of the few IBM certified and approved IBM Tivoli Storage Manager trainers in Europe.

For years we have been responsible for the backup IBM TSM infrastructure in big international companies like Dundee Precious Metals, Kaven-Orbico, Telerik and also key public institutions like the Ministry of Foreign Affairs in Bulgaria.

# **OPENINTEGRA TSM** HEALTH CHECK

#### Openintegra's IBM Tivoli Storage Manager services include:

- **Deployment** over IBM or other infrastructure and for Disaster Recovery purpose
- Monitoring on demand or on a daily basis
- Maintenance on demand or on a daily basis
- Support per call, on demand or on a daily basis
- Training we organise regular seminars for our clients and also develop client-specific workshops

### Want to try us out?

Sign in for our special program TSM HEALTH CHECK. Through custom coding and one-day visit to your site (optional), we carefully pull your data into an easy to read assessment report with recommendations.

The reports gives insight such as:

- Backups not completing
- Expiration and reclamation not running properly
- Bottlenecks caused by software and/or hardware setup
- Service level agreements not being met
- Potential hardware upgrades needed to support current SLA

For more information and contact, please visit:

#### http://openintegra.com/tsm/

or call us:

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